



Outlook

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**RE: W Rome - Your Past Stay**

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**From** Dressel, Antonia <Antonia.Dressel@whotels.com>

**Date** Fri 06-Dec-24 11:10 AM

**To** W, Rome Italy Reservations <w.romwv.reservations@whotels.com>; Mohammed Al Jawad Al Dalili <mjd-888m@hotmail.com>

Dear Mohammed,

Yes, that is correct.

The amount of 990€ was captured from the authorization of 1190€ and the remaining amount was released.

I remain at disposal.

Kind regards

**ANTONIA DRESSEL**

**Accounts Receivable, W Rome**

Via Liguria 28, 00187 RM Roma, Italy

[w-rome.com](http://w-rome.com) | [instagram.com/w\\_romehotel](https://www.instagram.com/w_romehotel)

**W HOTELS**

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**From:** W, Rome Italy Reservations <w.romwv.reservations@whotels.com>

**Sent:** Thursday, December 5, 2024 6:01 PM

**To:** Mohammed Al Jawad Al Dalili <mjd-888m@hotmail.com>

**Cc:** Dressel, Antonia <Antonia.Dressel@whotels.com>

**Subject:** W Rome - Your Past Stay

Dear Mohammed,

Thank you for your email.

Following your request, let me inform you that our wonderful colleague [@Dressel, Antonia](#) at Finance Department will gladly assist you.

I remain at complete disposal and in the meantime, I wish you a lovely evening.

Warm Regards,

**VERONICA PADILLA**

**Reservations Supervisor, W Rome**  
Via Liguria 28, 00187 RM Roma, Italy

[w-rome.com](http://w-rome.com) | [instagram.com/w\\_romehotel](https://www.instagram.com/w_romehotel)

**W HOTELS**

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**From:** Mohammed Al Jawad Al Dalili <[mjd-888m@hotmail.com](mailto:mjd-888m@hotmail.com)>

**Sent:** Thursday, December 5, 2024 12:39 PM

**To:** W, Rome Italy Reservations <[w.romwv.reservations@whotels.com](mailto:w.romwv.reservations@whotels.com)>

**Cc:** Dressel, Antonia <[Antonia.Dressel@whotels.com](mailto:Antonia.Dressel@whotels.com)>; Dressel, Antonia <[Antonia.Dressel@whotels.com](mailto:Antonia.Dressel@whotels.com)>

**Subject:** Re: W Rome - Your Past Stay

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments.

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Thanks Veronica,

Just to check my understanding, the released amount would be the variance between the approved amount of EUR 1,190 and the settlement amount of EUR 990 which leaves us with a refund of EUR 200

Please confirm my understanding above

**Mohammed J Al. Dalili**

Email: [mjd-888m@hotmail.com](mailto:mjd-888m@hotmail.com)

On Dec 5, 2024, at 2:24 PM, W, Rome Italy Reservations <[w.romwv.reservations@whotels.com](mailto:w.romwv.reservations@whotels.com)> wrote:

Dear Mohammed,

Greetings from Reservations Department at W Rome!

Following your request through Booking.com, let me share the documentation required.

I remain at disposal for any further information you may need and I wish you a lovely day.

Warm regards,

**VERONICA PADILLA**

**Reservations Supervisor, W Rome**

Via Liguria 28, 00187 RM Roma, Italy

[w-rome.com](http://w-rome.com) | [instagram.com/w\\_romehotel](https://www.instagram.com/w_romehotel)

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